



INSIGHT CONSENSUS INFLUENCE

Financial Institutions/Professional Indemnity Claims Committee

COMMUNICATION FROM LMA'S FIPICC TO EXPERTS INSTRUCTED FOR AND ON BEHALF OF LLOYD'S SYNDICATES AND THEIR CUSTOMERS

We are writing to you to bring to your attention important changes in the lead and agreement roles of Lloyd's syndicates following the transfer of "legacy" claims into the Combined Lloyd's Claims Scheme - sometimes called the "2010 Scheme" or the "Claims Transformation Programme" (CTP). Xchanging no longer provide an agreement role for followers.

From 01.01.2015 any open claim attaching to any risk layer involving 2 or more Lloyd's Syndicates is subject to the Scheme, whether electronic, paper or binder.

WHAT DOES THIS MEAN TO YOU?

- Any open claim with an incurred value to the Lloyd's market of GBP 250K with 2 or more syndicates involved is deemed a COMPLEX claim (unless managed by the same Managing Agency).
- For COMPLEX claims, the claim is handled by both Lead and Second Lead Lloyd's syndicates acting in concert.
- Any instructions must be agreed on COMPLEX claims by the Lead and Second Lead (unless otherwise advised).
- Your fees on COMPLEX claims must be agreed by Lead and Second Lead (unless the Lead and Second Lead have specifically agreed post legacy that the Lead only may agree them)
- Any Following (non-agreement role) syndicate is entitled to be copied in on any reports if they so request.
- For STANDARD claims, the Lloyd's lead is the sole agreement party.

Further details on the complex & standard claims, including a full list of non financial considerations (page 7) can be found here:

[Claims Transformation Programme: Revised 2010 Claims Scheme Process Guidelines for Legacy Phase 3 Implementation](#)

When you are circulating emails or reports, please show clearly who the agreement parties are in the email. For email, Followers should be "cc'd". Leaders should be "sent to"

Q: How do I know who the Second Lead is?

A: That should be shown on the slip under claims agreement parties. If in doubt, ask the Lead.

Q: How do I know if it's Lloyd's?

A: Look at the stamp on the slip. Has it got an anchor on it? It's Lloyd's.

Q: There are no stamps!

A: If the slip doesn't have a stamp, a Lloyd's syndicate line will have three letter and usually three/four numbers e.g. CNP 4444, NVE 2007/

Further details on the work of the LMA's FIPICC can be [found on the LMA website](#).

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