# Accident & Health - CTP Lead / 2nd Lead Responsibility - Checklist

## Out of Scope for CTP

A single syndicate policy

## Out of Scope for ECF

Co-lead Binders and Multiple OSND policies

## In Scope Risk Codes and Financial Threshold

- Energy and Property Treaty risk codes have a threshold of £500k (Lloyd's share per risk code)
- All other risk codes in scope have a threshold of £250k (Lloyd's share per risk code)

### Claim Categories & Agreement Parties:

- Upon claim notification and subsequent presentation the Lead (and 2nd lead where applicable) triages every CTP claim to the appropriate category taking into account the financial threshold and any non-financial factors.
- Standard category claim only lead agreement is required.
- Complex category claim lead and 2nd lead agreement is required (when financial threshold, Lloyds share per slip or non financial factors have been considered)

NB: When considering the triage of a non-GBP value claim, the prevailing rate of exchange should be used (except where there are provisions within the slip)

Any disagreement between lead and 2<sup>nd</sup> to be discussed and resolved by liaising (via central MA CTP email addresses OR direct with MA's adjuster). Market meetings with 2<sup>nd</sup> and followers will need to be called on complex matters, evidence of communication should be available on the relating claim.

### What do I need to do?

Ensure standard checks have taken place on UMR and UCR fields against supporting documentation and that data is accurate to enable full review, response and processing of the claim.

#### UMR

- ✓ Slip is attached, accurate and has relating endorsements, where applicable
- ✓ Certificate / Insured / interest / declaration attaches to policy / sum insured
- ✓ DOL / DCM falls within policy / certificate period
- ✓ Claim falls within available policy / certificate limits
- ✓ Coverage type

### UCR

- ✓ Deductible / excess / franchise correctly applied
- ✓ Identity of Insured / Coverholder / Cedant / Reinsured
- ✓ Confirm broker has attached correct claim documents
- ✓ Risk Code (ensuring the claim is 'In Scope' and not a singleton or co-lead binder)
- ✓ YOA
- ✓ PCS Code
- ✓ CAT Code (to be entered by adjuster if not present)
- Cause Code (please add within private comments for technical processing)
- ✓ TBA Qualifier code (please add within private comments for technical processing)

- ✓ OSND & A.P (do not agree claim without a present OSND)
- ✓ Slip Order
- ✓ Claimant, Insured, Loss Name, Loss Details, DOL
- ✓ Vessel / Aircraft / Conveyance
- ✓ O/S Exp, O/S Fee, O/S Loss (Lead to split out and enter fee and indemnity reserve where required)
- ✓ O/S Qualifier (see table below and enter your required TBA code within 'private comments' if applicable)
- ✓ PTT Exp, PTT Fee, PTT Loss
- ✓ Settlement CCY, Settlement ROE

## What to think about before responding?

- ✓ The reserve advised has been considered; any difference requires the Lead to enter a reserve for Indemnity and / or Fee's and split appropriately if applicable.
- ✓ Where the Lead has decided to assign a claim to Complex the Lead, prior to agreeing the transaction selects the managing agent who is named in the (relevant section of the slip) as 2nd lead.
- ✓ Triage category accurate and supported by narrative and communication with 2nd lead and followers (where required).
- ✓ Communication with 2nd lead & followers (where required), via email, ECF/2, KEP, SCM narrative and evidence of this communication is attached to the IMR.
- ✓ Narrative within 'Public Comments' shows understanding, review of claim and any requirements give a clear picture and direction to the broker. (lead to include triage category)
- ✓ Narrative within 'Private Comments' provides required processing information, instructions and SCM summary narrative (where applicable). It is important to provide a processing précis to
  - XCS when extensive 'public comments' are made.
- ✓ Expert reports / instructions / management
- ✓ Subrogation identified or pursued
- ✓ Appropriately 'diarised' claim for next steps

## Non-Financial Considerations

The lead may consider a range of non-financial factors in assigning a triage category. Not withstanding the non-financial and financial considerations and thresholds, the Leader and 2nd jointly decides to re-assign the triage category of a claim at any time.

## Outstanding / "TBA" Qualifier Codes

Code	Description	Code	Description
Α	Await Advice from	Х	Erroneous Entry to be
	Cedant		closed
С	Closed	Р	Prec Advice on High
			Layers
L	Long Tail Advice	S	Subrogation
M	First Advice, Await	T	Uber Precautionary
	Report		

Accident & Health - KEP	
UCR:	
Loss Details:	
Reason for circulation:	Reserve movement/payment (see guidance note)
Additional Comments:	
Sign Off:	
NOTES: Reserve or potential reserve movements greater than \$5m advised Payments greater than \$5m or equivalent currency to be advised	or equivalent currency to be
All figures relate to 100% Lloyd's share	